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SP11 7PJ

Network Development (Wastewater) Team
Southern Water
Southern House
Sparrowgrove
Otterbourne
Winchester
Hampshire
SO21 2SW

1st November 2004

Dear Sir/Madam,

REF: Letter from Ms. Stephanie Shepherd TVBC dated 28th May 2004
Letter dated 3rd February 1992 from Chief Technical Officer TVBC to Scarlet & Edwards
Letter dated 29th November 1990 from Chief Technical Officer TVBC to Scarlet & Edwards
Enquires of Local Authority (1991 Edition) completed by TVBC (Note answer to 2.1.1)
Signed three party Legal agreement with detailed plans for the installation, 12 month maintenance
and subsequent adoption of the sewers in Abbots Hill

In May 2004 the main sewer in Abbots Hill, Little Ann, Andover, Hants partially collapsed. Both your company and the Test Valley Borough Council stated at the time that whilst the road (Abbots Hill) was adopted, the sewer serving the residents was not and therefore the problem was resolved by one of the home owners (No. 17) most effected.

We were surprised to be told that the main sewers were not adopted because several residents checked the original searches done when purchasing their properties by solicitors and I draw your attention to the foul drainage section 2.1.1 of "Enquires of Local Authority (1991 Edition) that asks "To the council's knowledge, does foul drainage from the property drain to the public sewer?" and the answer provided was "yes". In question 2.6 the council was asked for the name and address of the sewerage undertaker and Southern Waters name and address were provided.

Subsequently, it has been discovered after speaking to Colin Edwards of Scarlet & Edwards who was the original builder of most of the properties that the sewers had for certain been adopted. I draw your attention to the attached letter from the Chief Technical Officer at the council dated 3rd February 1992 to Messrs Scarlett and Edwards confirming this fact.

Therefore, could you please provide confirmation in writing that the obligations related to the maintenance and up keep of the main sewer serving all properties in Abbots Hill are the responsibility of Southern Water.

Thank you in advance for your attention to this matter.

Yours Faithfully

Keith Saunders

A copy of this letter has been provided to:-

All residents of Abbots Hill, Little Ann
Abbots Ann Parish Council
Chief Technical Officer, Test Valley Borough Council
Ms. Laura Taylor, Test Valley Council, Environmental Health Department